MLTSS TIMELINE OF KEY MILESTONES

Key Activities	Planning Phase: Months 1-12												Implementation: Months 13-25												
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25
Engage Stakeholders • Internal • External																									
Establish Goals • LTSS System • Quality • Costs																									
Consult CMS																									
Design Program • Populations • Services • Care Coordination • Location • Contractor Types • Authority Needed • Payment Method																									
Assess Operational Needs • Contract Management • Quality Management • Rate Setting • MMIS/ Data Management • Enrollment Process																									

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Seek Approval • Federal: CMS • State: Legislature if needed																									
Procurement • Develop program specifications • Develop data book for bidders • Issue RFP																									
Contracting • Select contractor(s) • Enter into contracts, contingent on readiness																									
Outreach • Notify prospective enrollees • Notify providers • Notify relevant vendors (e.g., Level of Care Assessors) • Hold public informational meetings																									
On Site Readiness Review and Certification of Contractors																									
Enrollment Begins																									